WeMo Home Control Outlet – User Guide

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Getting Started

What’s in the Box
WeMo Home Control Outlet
Quick Install Guide
User Guide

Initial Setup
For the best results, place the WeMo device near your wireless router in an open location away from large metal objects and magnets such as those found in speakers.

What you’ll need…

Wireless Router with;
- network name
- password

Apple iPhone
(running iOS 4.1 or higher)
or
Android Smartphone
(running Android v2.2 or higher)

The device you want to control

1 Install the WeMo App
If you have previously installed a WeMo device, skip to Adding a Device

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<th>iPhone</th>
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<tr>
<td>A Open App Store</td>
<td>A Open Android Market</td>
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<tr>
<td>B Search for and install WeMo App</td>
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All WeMo App icons need updating
2 Plug in your Home Control Outlet
If you have purchased multiple new WeMo devices, just plug in and setup one at a time for simplicity.

Note: You can plug in a device to control at any stage during installation.

3 Connect to the Home Control Outlet using Wi-Fi

**iPhone**
- A) Open Settings
- B) Select Wi-Fi
- C) Connect to the network name that starts with “B.”
- D) Wi-Fi icon must appear in Status bar
- E) Open WeMo

**Android**
- A) Open WeMo

4 Follow the instructions from the WeMo app to finish setup
Using the WeMo App you should be prompted to do the following:

- A) Select your Wi-Fi Network and enter your Wi-Fi password (Should be the same details you would enter if you were connecting a Laptop or Smartphone to your home Wi-Fi Network)
- B) Give your Home Control Outlet a recognizable name. You can even take a picture or use an existing image to remind you what the outlet is controlling.
- C) Remember Wi-Fi Settings to make setup of additional WeMo devices even easier.
- D) Enable remote access if you want to be able to control devices from anywhere you have an internet connection on your phone.
- Note: You can enable remote access at anytime by going to the ‘More’ tab, and selecting ‘Remote Access’
When you see the following screen – you are done.
Note : The name and icon of the device might be different from that shown below.

Adding a Device
If you already have 1 or more WeMo devices installed in your home, you can use the below procedure to add a Home Control Outlet,

1 Plug in your WeMo Home Control Outlet
If you have purchased multiple new WeMo devices, just plug in and setup one at a time for simplicity.

Note : You can plug in a device to control at any stage during installation.
2 Connect to the Home Control Outlet using Wi-Fi

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<td></td>
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<tr>
<td><strong>E</strong></td>
<td>Open WeMo</td>
<td></td>
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</table>

3 Follow the instructions from the WeMo app to finish setup

Using the WeMo App you should be prompted to do the following:

- **A)** Select your Wi-Fi Network and enter your Wi-Fi password (the stage is skipped if you previously selected ‘Remember Wi-Fi Settings’).
- **B)** Give your Home Control Outlet a recognizable name. You can even take a picture or use an existing image to remind you what the outlet is controlling.
- **C)** Remember Wi-Fi Settings to make setup of additional WeMo devices even easier.
- **D)** Enable remote access if you want to be able to control devices from anywhere you have an internet connection on your phone.
- **Note:** You can enable remote access at anytime by going to the ‘More’ tab, and selecting ‘Remote Access’
Getting to Know your Home Control Outlet

Hardware

A) Status Indicator
Your WeMo Home Control Outlet Wi-Fi status is shown by the indicator as follows;
- Flashing Blue & Amber LED: First setup - Awaiting instructions
- Solid Blue: Everything is OK
- Off: Normal (good)
- Solid Amber: Poor Connection
- Flashing Amber: No Connection
- Flashing Blue: Staring up, please wait.

B) On/Off Button and Activity Indicator
Your WeMo Home Control Outlet power outlet status is shown by the indicator as follows;
- Solid Blue LED: Outlet On
- OFF: Outlet OFF

C) Controllable Device Outlet
Plug in the device you want to control.

D) Restore Button
This button is used to restore your Home Control Outlet to factory defaults. Only do this if you are sure you want to erase all your settings. See ‘How do I restore my WeMo Device in the FAQs.

E) WeMo ID
The WeMo ID is a “B.” followed by three numbers or letters.
WeMo App
For the latest updates and information please use the ‘Support Center’ from the ‘More’ Tab in the WeMo App.

The WeMo App has 4 tabs which represents some of the main functions, they are described below.

Switches
Switches allow you to turn devices on or off from anywhere. As long as you have an internet connection you can control the devices in your home.
Note: Remote Access must be enabled in order to control devices while outside of your home)

Press on the device name to turn it on or off, or even create a rule. (see rules for more information)

Actions allow you to turn multiple switches on or off at the same time.

Sensors
Shows a list of all active sensors and their current state.

Rules
Rules allow you to automate tasks around your home. You can create 3 different types of rules within the rules tab;
- Single time based rules that allow you to turn device(s) on or off at a particular time
- Time based rules allow you to turn stuff on, then turn it off sometime later.
- Sensor based rules allow you to turn stuff on or off using a sensor input.

More
The more tab helps you configure additional WeMo settings, setup new devices and get help.

You can also manage remote access from here.
Remote Access
You can control your WeMo devices with or without Remote Access enabled. The differences are described below.
- Remote Access Disabled: Control your devices while on the same Wi-Fi network only
- Remote Access Enabled: Control your devices whenever you have an internet connection on your smartphone.

Remote Access Disabled
With Remote Access disabled, you can control WeMo devices while connected to the same Wi-Fi network. This means you can control any WeMo device that is on the same Wi-Fi network as your Smartphone.

Remote Access Enabled
With remote access enabled, you can control your home WeMo devices from anywhere you have an internet connection. Options include your home Wi-Fi, your mobile internet connection or while connected to another Wi-Fi connection with internet access.
Technical Details

Technical Features
Electrical Rating: 120V~/15A/60Hz/1800W
Number of Power Outlets: 1
WiFi: 2.4GHz 802.11N 1x1, Access Point (AP) and Access Point Client (APCli) Modes.
Security Modes Supported: WEP, WPA, WPA2
Operating Temperature: 0ºC to +40ºC
Operating Humidity: 0-90% relative humidity (non-condensing) throughout an altitude range of 10,000’ AMSL

System Requirements
At least one Smartphone: iPhone running iOS v5 or higher / Android running v2.3 or higher
Wireless Router (2.4GHz, 802.11, G or N compatible) with Broadband Internet connection
Troubleshooting, Support and Warranty

FAQ
For latest FAQs please use the ‘Support Center’ from the ‘More’ Tab in the WeMo App.

How do I restore my WeMo device?
- You might need to restore your WeMo device if setup fails, you change your router/settings, or if you are having some general issues.
- Restoring your WeMo device will erase all the settings back to factory defaults.
- To restore the WeMo device, unplug it, hold down the restore button while inserting into the wall socket, wait for indicator to flash orange, release the restore button (total time should be about 5 seconds)
- After about 1 minute, the status indicator should flash blue and amber.
- Setup the WeMo Device using the defined process.
Note : If you have remote access enabled, you might need to connect to your Wi-Fi network and disable remote access using the WeMo App before enabling remote access again to make sure it works. You'll need to do this with every smartphone.

Troubleshooting
For latest Troubleshooting issues please use the ‘Support Center’ from the ‘More’ Tab in the WeMo App.
Below are some items to help you get started if you are having problems.

What if I don’t have iOS 4.1 or Android 2.2 Installed?
- Apple iOS – Connect your iPhone to your computer and load iTunes. You should then be able to update to the latest firmware.
- Android – If updates are available, these should appear in your notification area. Please refer to your handset manufacturer or service provider for latest updates.

I can't get internet on my Smartphone anymore.
- If setup was interrupted, your phone might be connected to the WeMo device directly.
- Complete setup and your phone will be able to connect to the internet as normal.
- If you don’t have time to finish setup, then just unplug the WeMo device.

Setup isn't working
- Be sure to follow the setup steps closely. Items that can cause problems
  o Verify your Wi-Fi network password
  o Move the WeMo device closer to your wireless router.
- Restore your WeMo device and start again. See ‘how do I restore my WeMo device’ in the FAQ section.
- Check with your router manufacturer to see if firmware updates are available.

I can't see my WeMo device in the WeMo App.
- Make sure your router is turned on and the WeMo device is plugged in.
- Ensure your phone is connected to the same Wi-Fi network as the WeMo devices, or that you have an internet connection on your phone and you have enabled remote access.
- Refresh the Switches or Sensor screen.
- Force close the App and load it again.

**Technical Support**

US  
http://www.belkin.com/support

UK  
http://www.belkin.com/uk/support

Australia  
http://www.belkin.com/au/support

New Zealand  
http://www.belkin.com/au/support

Singapore  
1800 622 1130

Europe  
http://www.belkin.com/uk/support
Product Warranty

Belkin International, Inc., Limited 1-Year Product Warranty

What this warranty covers.
Belkin International, Inc. (“Belkin”) warrants to the original purchaser of this Belkin product that the product shall be free of defects in design, assembly, material, or workmanship.

What the period of coverage is.
Belkin warrants the Belkin product for one year.

What will we do to correct problems?

Belkin will repair or replace, at its option, any defective product free of charge (except for shipping charges for the product). Belkin reserves the right to discontinue any of its products without notice, and disclaims any limited warranty to repair or replace any such discontinued products. In the event that Belkin is unable to repair or replace the product (for example, because it has been discontinued), Belkin will offer either a refund or a credit toward the purchase of another product from Belkin.com in an amount equal to the purchase price of the product as evidenced on the original purchase receipt as discounted by its natural use.

What is not covered by this warranty?
All above warranties are null and void if the Belkin product is not provided to Belkin for inspection upon Belkin’s request at the sole expense of the purchaser, or if Belkin determines that the Belkin product has been improperly installed, altered in any way, or tampered with. The Belkin Product Warranty does not protect against acts of God such as flood, lightning, earthquake, war, vandalism, theft, normal-use wear and tear, erosion, depletion, obsolescence, abuse, damage due to low voltage disturbances (i.e. brownouts or sags), non-authorized program, or system equipment modification or alteration.

How to get service.
To get service for your Belkin product you must take the following steps:

1. Contact Belkin International, Inc., at 12045 E. Waterfront Drive, Playa Vista, CA 90094, Attn: Customer Service, or call (800)-223-5546, within 15 days of the Occurrence. Be prepared to provide the following information:
   a. The part number of the Belkin product.
   b. Where you purchased the product.
   c. When you purchased the product.
   d. Copy of original receipt.

2. Your Belkin Customer Service Representative will then instruct you on how to forward your receipt and Belkin product and how to proceed with your claim.

Belkin reserves the right to review the damaged Belkin product. All costs of shipping the Belkin product to Belkin for inspection shall be borne solely by the purchaser. If Belkin determines, in its sole discretion, that it is impractical to ship the damaged equipment to Belkin, Belkin may designate, in its sole discretion, an equipment repair facility to inspect and estimate the cost to repair such equipment. The cost, if any, of shipping the equipment to and from such repair facility and of such estimate shall be borne solely by the purchaser. Damaged equipment must remain available for inspection until the claim is finalized. Whenever
claims are settled, Belkin reserves the right to be subrogated under any existing insurance policies the purchaser may have.

**How state law relates to the warranty.**
This warranty contains the sole warranty of Belkin. there are no other warranties, expressed or, except as required by law, implied, including the implied warranty or condition of quality, merchantability or fitness for a particular purpose, and such implied warranties, if any, are limited in duration to the term of this warranty.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

In no event shall Belkin be liable for incidental, special, direct, indirect, consequential or multiple damages such as, but not limited to, lost business or profits arising out of the sale or use of any Belkin product, even if advised of the possibility of such damages.

**This warranty gives you specific legal rights, and you may also have other rights, which may vary from state to state. Some states do not allow the exclusion or limitation of incidental, consequential, or other damages, so the above limitations may not apply to you.**
Regulatory Information

Safety Information

The device is recommended for use indoors and in a dry location only. Power outlet shall be used within its published outlet rating on the label.

FCC Statement

DECLARATION OF CONFORMITY WITH FCC RULES FOR ELECTROMAGNETIC COMPATIBILITY

We, Belkin International, Inc., of 12045 E. Waterfront Drive, Playa Vista, CA 90094, declare under our sole responsibility that the device, [sku], complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution: Exposure to Radio Frequency Radiation.

The device shall be used in such a manner that the potential for human contact normal operation is minimized.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

Federal Communications Commission Notice

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the distance between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate this equipment.

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

**Canada-Industry Canada (IC)**

This device complies with RSS-210 of the Industry Canada Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Ce dispositif est conforme à la norme CNR-210 d'Industrie Canada applicable aux appareils radio exempts de licence. Son fonctionnement est sujet aux deux conditions suivantes: (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

**Radiation Exposure Statement**

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Déclaration d'exposition aux radiations:
Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.